



Memory Tree Terms & Conditions

- East Cheshire Hospice reserves the right to approve any message ahead of engraving and display on the Memory Tree. Messages which may cause offence will not be permitted.
- We receive delivery of engraved leaves in April/July/October/January. East Cheshire Hospice will contact you when your leaf is on the tree and ready to visit
- In the event the tree is full at the time your order is received, we will notify you and add your leaf when the next space becomes available.
- The 12 month period will begin when your leaf is installed on the Memory Tree.
- You will be contacted 4 weeks before your leaf is due for renewal with the opportunity to either renew your leaf for a further 12 months or have your leaf returned to you for you to keep
- If you cancel your direct debit after two payment instalments, we will remove your leaf from the Memory Tree and you can collect your leaf from the Hospice reception. If you fail to pay the first two instalments, we will contact you to pay the balance in order to cover the engraving cost of the leaf. You will then be able to collect your leaf from the Hospice Reception.